



HEAP APPLICANTS – SCAN QR CODE, BELOW!

You can save a lot of time and not have to stand in line by scanning the QR code below, and applying for benefits, electronically.

You can also go directly to the website at www.mybenefits.ny.gov

Once on the website, scroll down to “apply for HEAP” and follow the instructions for setting up an account.



ALL REQUIRED INTERVIEWS WILL BE COMPLETED BY TELEPHONE.

FACE-TO-FACE INTERVIEWS WILL BE AVAILABLE FOR APPLICANTS WITHOUT ACCESS TO A TELEPHONE.

IF YOU HAVE ISSUES/CONCERNS WITH APPLYING, PLEASE CONTACT THE STATE USING THE FOLLOWING LINK:

mybenefitsmyworkspace@otda.ny.gov

THANK YOU, ALL.

- WASHINGTON COUNTY DEPARTMENT OF SOCIAL SERVICES -

