



Greetings Community Providers:

The WAIT House is pleased to announce the implementation of Children's Health Home Care Management Services, a contract with Adirondack Health Institute (AHI). With this contract, WAIT House Care Management Services will provide various care management services to eligible members (**ages birth to 21**) who are NYS Medicaid enrollees.

What does Care Management Mean?

Children's Care Management services will consist of a comprehensive assessment and care planning, care coordination, health promotions, transitional services, member and caregiver(s) support services, and referrals to community and social support services.

- Care Management will meet face-to-face with members and caregiver(s) throughout the months and have on-going collaboration with collateral contacts as needed.
- Care Management will coordinate the member's care through effective communication with other providers and identify goals and services being provided to the member.
- Care Management will advocate on the member's behalf to ensure that the member is receiving care and services to their ultimate benefit.
- Care Management will assist with linking the member and caregiver(s) to community resources; medical, mental health, educational, employment, housing, food, clothing, transportation, etc.
- Care Management will assist with educating the member and caregiver(s) on meaningful activities to improve their overall physical, social, and mental health needs.

Children's Health Home Care Management services via The WAIT House will be available throughout 6 counties: Warren, Washington, Saratoga, Hamilton, Clinton, and Essex. If you feel that you have an individual in need of Care Management services or would like additional information, please feel free to contact me directly at 518 798-4384 Ext 101.

The WAIT House looks forward to working in collaboration with you and supporting the needs of our community.

Tanya Vasak
Health Homes Care Management
Operations Manager