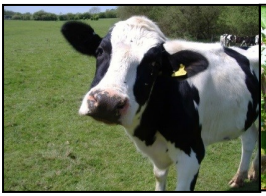


# Joint 2013 Annual Report Supplement

Department of Social Services

Tammy L. DeLorme Commissioner

&

Office for the Aging

Gina Cantanucci-Mitchell Director

# Mission Statement:

The mission of the Washington County Department of Social Services is to protect those in need and to help individuals and families achieve and maintain independence and self-sufficiency. Our responsibility is to maximize resources and to achieve optimal outcomes for the residents of Washington County.

# Overall Agency Goal:

To create and maintain a concept of single-agency across all levels and Divisions focused on the delivery of service to clients without regard to program.

We will provide the most effective, collaborative intervention for clients which will result in maximizing self-sufficiency and independence.

Greetings! I am happy to say that in 2013 it seemed that we were able to breathe a collective sigh of relief recovering from the worst effects of the recession. However, our data reveals that the level of need within the county remains significant. Fortunately, we are well poised within the Agency and the County to meet the most essential needs of our citizens.

Compared to past annual reports which provided thorough overview of each program and associated data this edition will be more succinct. The 2012 report will remain posted to the County website so that you may relate the 2013 data to the program descriptions as needed.

I would like to thank the Washington County Board of Supervisors for continued support of the DSS programs. The Board has been progressive in advancing the access of the employees to current technology for increased efficiency in a way that serves our public as well as ourselves internally. As always, a very special thank you to the DSS employees, who without their expertise and efforts everyday, our County would surely be at a disadvantage.

Until next year, *Tammy L. DeLorme* DSS Commissioner

Greetings,

It is with pleasure that I present to you the Washington County Office for the Aging/Aging and Disabilities Resource Center/Washington County CARES Supplemental Report to the 2012 Annual Report. Included in this year's report is supporting data for calendar year 2013. In addition to the presentation of our data, I would like to also share with you additional updates that occurred in 2013. Given the changes in Medicaid Services at the State level, it was decided that the Medicaid unit would be better served by transitioning out of the OFA/ADRC division and into the DSS' Assistance Programs division, under the direction of Director Hollie Rapp. The OFA/ADRC staff will continue to assist the public with general Medicaid questions and also the completion of the application process. Our office continues to perform various outreach activities throughout the year and maintains its mission to educate Washington County Residents about NY Connects and the various programs and services we offer. Thank you for your support and interest in Aging and Disabilities Services and Programs. Please feel free to contact me with any questions.

Sincerely,

Gina Cantanucci-Mitchell, Director

# Legal Services

Agency staff work in collaboration with the Washington County Attorney's Office on matters involving all areas of legal representation.

A summary of the 2013 legal activities is as follows:

| Type of Petition | Total No. of Petitions |
|---|---|
| Child Abuse | 5 |
| Child Neglect | 48 |
| Applications to Restore | 4 |
| Applications to Extend Order of Supervision | 1 |
| Extension/Review of Foster Care | 2 |
| Permanency Hearing Reports | 58 |
| Violation of Court Order | 11 |
| Termination of Parental Rights | 21 |
| **Total Number of Petitions** | **150** |
| Total Child Removal Cases | 6 |
| Total New Adult Guardianship Cases | 1 |

| Recoveries | |
|---|---|
| Estates | $320,621.86 |
| Accident Liens | $76,483.05 |
| Public Assistance | $2,799.59 |
| **Total** | **$399,904.50** |

# Accounting

**DSS/OFA Comparison of Expenditures to Revenue**

**2012 & 2013**

| | 2012 Actual | 2013 Actual |
|---|---|---|
| **Administration** | **$ 5,991,789** | **$ 6,162,994** |
| Includes salaries & on call for DSS, Equipment and Contract Costs for DSS & OFA | | |
| **OFA –** Salaries | **$ 247,940** | **$ 262,718** |
| **Fringe Benefits** | **$ 2,559,675** | **$ 2,739,126** |
| **Programs** | **$ 8,513,802** | **$ 8,816,547** |
| **Total Cost** Without Medicaid | **$17,313,206** | **$17,981,385** |
| **Total Revenues** | **$13,448,584** | **$14,223,321** |
| **Net Cost of Direct DSS/OFA Programs** | **$ 3,864,622** | **$ 3,758,064** |
| **Medicaid Costs** | **$12,272,735** | **$13,280,488** |
| Includes IGT to PV Nursing Home | | |

# Child Protective Services

| Reports of Suspected Child Abuse and Maltreatment in 2013 | | | | |
|---|---|---|---|---|
| Total Number of Reports | Reported Abuse | | Report of Maltreatment | |
| | Number of Reports | Percentage | Number of Reports | Percentage |
| 1,019 | 72 | 7.10% | 947 | 92.90% |

| Number of Children Involved in Suspected Child Abuse and Maltreatment in 2013 | | | | |
|---|---|---|---|---|
| Total Children | Child Abuse | | Child Maltreatment | |
| | Child Count | Child Percentage | Child Count | Child Percentage |
| 1,758 | 101 | 5.70% | 1,657 | 94.30% |

| **Total number of cases and percentages of cases that went through FAR & Investigations in 2013** | | |
|---|---|---|
| | **Total Cases** | **Percentage** |
| FAR | 485 | 48% |
| Investigations | 534 | 52% |

# Placement Services

**29 children were discharged from foster care in addition to 2 children who were placed briefly for 30 day evaluations in 2013:**

**8 - Returned to the custodial parent**
**2 - 30 day placement**
**8 - Relative Resource**
**1 - Released to Adult OPWDD**
**10 - Were adopted**
**1 - Turned 18 and refused to remain in care**

***In 2013 10 Adoptions were finalized***

## Case Types Resulting in the Placement of a Child Outside of their Home

2 Youth were placed adjudicated as Persons In Need of Supervision (PINS)
2 Youth were placed adjudicated as Juvenile Delinquents
16 Youth were placed through Child Neglect Petitions
4 Youth were placed through Child Abuse Petitions
1 18 year old youth re-entered to care

# Preventive Services

| Preventive Services Referrals | |
|---|---|
| Preventive Referrals | 118 |
| PINS – 33 Parental 85 School Referrals | 118 |
| Juvenile Delinquent Referrals | 34 |
| Truancy Referrals | 47 |

## *One Agency Collaboration*

**Of the total number of referrals received, 56 involved collaboration with the Assistance Programs Division to assist in meeting the needs of homeless children/families. Through this collaborative effort, the agency is able to monitor the risk and safety of children in these temporary motel settings while intensively assisting parents to find safe/stable housing. Additionally, casework staff assist in linking families to our necessary services.**

## Child Support & Enforcement

# Washington County's collection efforts for 2013 totaled the receipt of $8,122,705

| | 2011 | 2012 | 2013 |
|---|---|---|---|
| Child Support cases at year end | 3831 | 3813 | 3764 |
| Children in open support cases at year end | 4691 | 4562 | 4740 |
| Petitions filed | 786 | 711 | 970 |

**Total Dollars Collected as arrears for failure to pay child support from Income Tax Refunds and Lottery Winnings**

| | |
|---|---|
| Federal Refunds | $258,018.95 |
| State Refunds | $101,718.67 |
| Lottery Winnings | $ 6,090.60 |

**$545,903.34 was collected as reimbursement to offset DSS costs to include:**

**Foster Care, Temporary Assistance and Medical Support.**

# TEMPORARY ASSISTANCE & SNAP

**2013 Monthly Average**

| | Description | Cases / Households | Recipients / Persons | Annual Expenditures |
|---|---|---|---|---|
| Temporary Assistance | Cash benefits to income eligible individuals to pay for basic | 354 | 592 | 3,039,957 |
| Temporary Assistance is divided into two separate categories as follows: | | | | |
| Family Assistance | Cash benefits to income eligible families | 182 | 369: 62 Adults; 306 Children | 1,253,218 |
| Safety Net | Cash benefits to single adults/ childless couples/ or families who have received more than 60 months of Family | 172 | 223: 168 Adults; 55 Children | 1,786,739 |

| | | | | |
|---|---|---|---|---|
| SNAP | Supplemental Nutrition Assistance Program | 3,978 | 7,862 | 11,964,834 |
| SNAP recipients as divided into the two separate TA categories: | | | | |
| Temporary Assistance | In receipt of both TA and SNAP | 920 | 1,092 | 2,183,486 |
| Non-Temporary | In receipt of SNAP only | 3,058 | 6,770 | 9,781,348 |

# MEDICAID

## MA Statistics

| Case Type | Dec-11 | Dec-12 | Dec-13 |
|---|---|---|---|
| MA | 4,691 | 4,713 | 4,812 |
| MPE | n/a | n/a | 81 |
| MA –SSI | 1,630 | 1,667 | 1,657 |
| FHP | 717 | 696 | 690 |
| **Total** | 7,038 | 7,076 | 7,240 |
| **Total # of Individuals** | **10,559** | **10,980** | **11,222** |

# HEAP

## HEAP Grant Statistics

| | | 2011 | 2012 | 2013 |
|---|---|---|---|---|
| Washington County Households Served | TA | 205 | 228 | 173 |
| | SNAP | 4220 | 5505 | 3613 |
| | HEAP Only | 3102 | 3961 | 2188 |
| Amount of Benefits | TA | $ 90,748.33 | $ 64,856.98 | $ 81,919.00 |
| | SNAP | $2,151,632.60 | $1,675,555.00 | $1,733,652.00 |
| | HEAP Only | $1,846,612.80 | $1,294,548.30 | $1,218,609.00 |
| **Totals** | | **$4,088,993.73** | **$3,034,960.28** | **$3,034,153.00** |

Please note: Lower household count is due to no additional benefits being given for 2013.

# EMPLOYMENT

1,182 Assessments were completed for Employment Programs in 2013. Family cases numbered 548 and 634 were for individual cases. Of these assessments, 436 applicants had medical issues, and 651 were successfully diverted from Temporary Assistance using programs such as job search, CHOICES Program and job referrals from the JOBS specialist.

# FRAUD PROGRAM

**WASHINGTON COUNTY**

**Cost Avoidance for Program Integrity Initiatives**

**Calendar Year 1/1/2013 – 12/31/2013**

| Initiative | Description | Number of Application Denials, Case Closings, or Grant Reductions | Estimated Cost Avoidance |
|---|---|---|---|
| **Front End Detection System (FEDS)** | Detecting fraud at application | 82 | $822,726.00 |
| **Verified Employment Data (VED) Computer Match** | Detecting unreported income on TANF adult cases | 3 | $4,986.00 |
| **Public Assistance Reporting Information System (PARIS) Computer Match** | Detecting out of state residency and duplicate benefits | 10 | $35,172.00 |
| **Prison Computer Match** | Detecting incarcerated individuals | 4 | $6,768.00 |
| **Intentional Program Violations (IPV)** | Disqualification Sanctions for those Found Guilty | 63 | $117,030.00 |

# DAY CARE PROGRAM

In 2013 there was a total of 144 open cases with a total of 427 children who are served.

# 2013 Program Expenditures

| | | |
|---|---|---|
| Family Assistance<br>100% Federal | $ | 1,253,218.00 |
| Safety Net<br>29% State<br>71% Local | $ | 1,786,739.00 |
| | | |
| SNAP<br>100% Federal | $ | 11,964,834.00 |
| HEAP<br>100% Federal | $ | 3,034,153.00 |
| Day Care<br>100% Federal | $ | 889,811.00 |
| **Breakdown of total funds expended into area communities** | | |
| Federal | $ | 17,142,016.00 |
| State | $ | 518,154.00 |
| Local | $ | 1,268,585.00 |
| **Grand Total** | **$** | **18,928,755.00** |

# Washington County CARES

# Aging & Disabilities Resource Center

## Public and Media Events and Activities

Total: 52

28 events/activities were interactive presentations to the public with an estimated number of attendees being 423 individuals

3 events were booths or exhibits at special events, with an estimated number of attendees being 146 individuals

21 events included mailings, newsletter, and fliers, with an estimated number of 27,968 persons reading or receiving the materials

Our Annual Health Insurance Expo was successfully conducted in October and served 46 Washington County residents.

## INFORMATION, ASSISTANCE, & REFERRAL

Total: 4,830

Of this number, 2,915 individuals received services for the Health Insurance Information, Counseling and Assistance Program (HIICAP) .

# NUTRITION

**Restaurant Dining**

5,991 tickets disbursed and 5,357 tickets redeemed

**Home Delivered Meals**

Total Meals: 71,078

Total Clients Served: 489

**Congregate Meals**

Total Meals: 13,451

Total Clients Served: 370

**Nutrition Program - Overall Total Meals: 84,529**

**Legal Assistance**

Total: 26

**Nutrition Counseling**

Total: 155

**Nutrition Education**

Total: 859

**Senior Center Recreation and Education**

Total: 386

In partnership with the Washington County Council of Seniors, OFA/ADRC supported two Council of Seniors luncheons located in Argyle and Hartford, and an annual Senior Picnic at the Washington County Fairgrounds. We sold 198 tickets to Washington County Seniors for the picnic and hope to have this event grow even larger in the future.

# Adult Services

**Home and Community Based Services and Adult Protective**

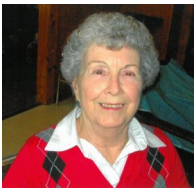
**Social Adult Day Services**
Total Served: 9
**Personal Emergency Response Services**
Total: 10
**Caregiver Services (Respite and Caregiver Transportation)**
Total: 23
**Consumer Directed In-Home Services**
Total: 10

**Transportation**
Total: 91
Guardianship Cases – 6
**DSS Medicaid Programs/Home Care Services**
LTHHCP – 31
Private Duty Nursing – 3
PCA/CDPAP - 123
**In-Home Contact and Support**
Total: 8
**Expanded In-Home Services for the Elderly**
Personal Care Level 1: 41
Personal Care Level 2: 31
Waiting List: 42

## ADULT PROTECTIVE

Total # of Referrals – 109
Closed at Intake – 10
Open Assessment – 99
Open/Ongoing - 28

# 2013 Review



In May, our office, as well as the New York State Office for the Aging, recognized Mary Woodard and Anne Waite as Washington County Seniors of the Year given their dedication and commitment to volunteerism.

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The OFA/ADRC county website was updated to include current programs and services, as well as important links to local, State and Federal Aging Program Recourses.

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Our Long Term Care Council (LTCC) is expanding as a group and continues to identify long term care service gaps and the integration of services. The LTCC meets on a quarterly basis and continues to strive through the commitment of residents of Washington County and also various local community agencies and organizations.

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The Special Needs Registry program endures by a revision of the brochure and also the cooperation of the Glens Falls Hospital, and several community agencies and organizations.

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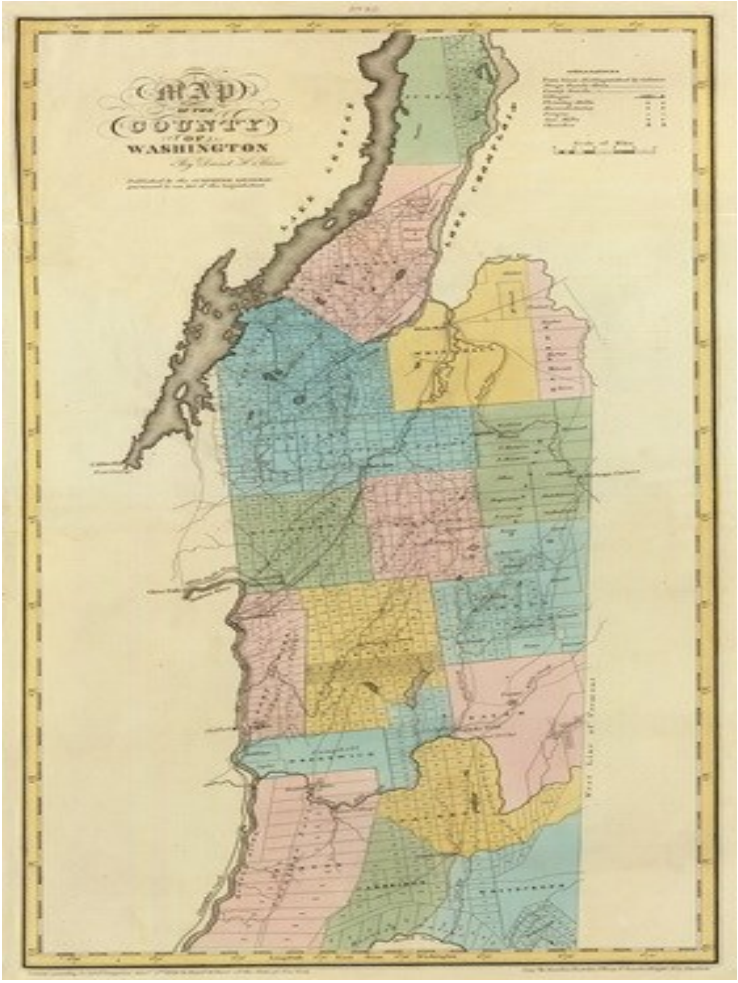
The Office for the Aging Advisory Council persists to review current Aging programs and services and also meets on a quarterly basis.

01/01/2007

Washington County, NY

Agriculture



For additional copies of this report and/or for a copy of the more detailed 2012 annual report please view the following web address:

http://www.co.washington.ny.us/Default.htm